

Amendment to Tender Document

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TENDER DOCUMENT

No.EDP/91/AMC-SYSTEM/ Vol-XII
Date: 12/11/2018

To

SUB: Annual Maintenance Contract (AMC) for Computers & Peripherals/ Printers/ UPS/ Generators/ LAN at PCDA(O) under single window Facility Management Systems for the period 01/01/2019 to 31/12/2019

Ref: This office letter of even No dated 18/10/2018.

The following amendments to be carried out in our tender enquiry letter under reference:

5	FOR	
	<u>Important Dates:</u>	
	Last date of offer submission	14-11- 2018 (upto 2 PM)
	Opening of Technical Bids	14-11- 2018 (at 4 PM)
	Opening of Financial Bids	20-11- 2018 (at 3 PM)
	READ	
Last date of offer submission	16-11- 2018 (upto 2 PM)	
Opening of Technical Bids	16-11- 2018 (at 4 PM)	
Opening of Financial Bids	22-11- 2018 (at 3 PM)	

3.5	FOR		
	<u>Staff (Service Engineers/Technicians):</u>		
	The Contractor will appoint/allot 5(Five) numbers of Trained and Professionally Qualified Service Engineers		
	Sr. No.	Staff	Qualifications
	5.	Electrical Engineer	1. Diploma in Electrical Engineering 2. 2 Years Experience
	READ		
Sr. No.	Staff	Qualifications	
5.	Electrician/ Wireman	1. Certificate from reputed Institute 2. 2 Years Experience	

3.7	<p style="text-align: center;"><u>FOR</u></p> <p><u>Call Registration:</u> The entire complaints management is to be done by “On-line Complaint Management”, the software for which is to be developed by the vendor. With this software, the user will lodge the complaints on-line and the contractor will manage the software. The contractor will submit a daily report on the no. of complaints received, their status, time taken for the rectification etc. the software should facilitate this office to know all the details of any complaint at any time and at any stage.</p> <p style="text-align: center;"><u>READ</u></p> <p>The software for Complaint Management System shall be provided by this office and vendor has to maintain/ monitor the same. Hence, the point 9.9 of the Annexure ‘B’ i.e Technical Bid of Tender Document may be treated as cancelled.</p>
4.3	<p style="text-align: center;"><u>FOR</u></p> <p><u>Earnest Money Deposit:</u> Earnest money deposit (EMD) of Rs.40,000/- (Rs Forty Thousand only) in form of a Demand draft drawn in favour of PCDA(O) Pune should be submitted along with the quotations.</p> <p style="text-align: center;"><u>READ</u></p> <p>Earnest money deposit (EMD) of Rs.40,000/- (Rs Forty Thousand only) in form of a Demand draft drawn in favour of PCDA(O) Pune should be submitted along with the quotations. The Firms registered as MSME/NSIC are Exempted from payment of EMD subject to submission of Certificate to this effect, as mentioned at 9.3 of Annexure ‘B’ i.e. Technical Bid.</p>
9.11	<p style="text-align: center;"><u>FOR</u></p> <p><u>Manufacturer’s Authorization Form (MAF) for specific for this tender :</u> 1.M/s Sonic Wall for firewall services 2.Lipi Printer 3.IBM Server 4.UPS</p> <p style="text-align: center;"><u>READ</u></p> <p>1.M/s Sonic Wall for firewall services 2.Lipi Printer 3.IBM Server (only IBM Blade Server- 88861 TA-Blade Center-S with 5 blades) 4.UPS</p> <p>The IBM 2010 Server is excluded from MAF. However, the necessary support required for IBM-2010-Server should be provided by the vendor and mention the same in writing.</p>


Sr Accounts Officer(EDP)